Department of Housing and Community Development

www.dhcd.dc.gov

Description	FY 2003 Approved	FY 2004 Proposed	% Change
Operating Budget	\$59,711,885	\$60,713,307	1.7

The mission of the Department of Housing and Community Development is to be a catalyst in neighborhood revitalization by strategically leveraging public funds with private and non-profit partners for low-to-moderate income D.C. residents. The department promotes the preservation, rehabilitation and development of housing, increases home ownership, and supports community and commercial initiatives.

The agency plans to fulfill its mission by achieving the following strategic result goals:

- DHCD will increase home ownership for low-to-moderate income residents by:
 - Providing 240 Home Purchase Assistance Program (HPAP) loans to first-time home buyers.
 - 2. Funding rehabilitation loans for 35

Did you know...

Telephone Number: (202) 442-7200

DHCD's 2003 investment of \$25 million in development loans and grants leveraged \$101.5 million in non-DHCD funding for an investment ratio of \$1 public dollar to \$4.1 private dollars.

DHCD's funding for a network of community-based and nonprofit organizations provides a broad range of housing counseling and program access to more than 8,000 households annually.

DHCD employees formed an 'ambassadors corps' that spreads the word on housing assistance to hundreds of citizens each year. In 2003, ambassadors will attend more than 30 community meetings.

- owner-occupied single-family homes.
- 3. Assisting 5 first-time homeowners to buy housing through the Homestead Program.
- 4. Funding production of 10 affordable homeowner units through the Home Ownership Development Incentive Fund (HODIF) Program.
- DHCD will preserve and increase the supply of affordable housing for renters and owners by:
 - 1. Funding the rehabilitation of 1,308 affordable multi-family units.
 - 2. Funding new construction of 200 single and multi-family units.
 - 3. Assisting with funding for tenants to convert 200 rental units to condominium or cooperative ownership.
- DHCD will commit and spend its allocation of Federal funds in a timely manner by:

Where the Money Comes From

Table DB0-1 shows the sources of funding for the Department of Housing and Community Development.

Table DB0-1

FY 2004 Proposed Operating Budget, by Revenue Type

(dollars in thousands)		-	[Observans	
	Actual FY 2001	Actual FY 2002	Approved FY 2003	Proposed FY 2004	Change From FY 2003	Percent Change
Local Fund	4,998	5,425	5,400	4,290	-1,110	-20.5
Special Purpose Revenue Fund	3,055	2,860	9,362	15,162	5,800	62.0
Total for General Fund	8,053	8,285	14,762	19,452	4,690	31.8
Federal Payments	0	0	2,782	0	-2,782	-100.0
Federal Grant	45,751	57,903	42,168	41,260	-908	-2.2
Total for Federal Resources	45,751	57,903	44,950	41,260	-3,689	-8.2
Private Grant Fund	0	1,750	0	0	0	0.0
Total for Private Funds	0	1,750	0	0	0	0.0
Intra-District Fund	95	81	0	0	0	0.0
Total for Intra-District Funds	95	81	0	0	0	0.0
Gross Funds	53,900	68,019	59,712	60,713	1,001	1.7

- Committing 100 percent and spending 50 percent of available funds within the fiscal year.
- DHCD will fund neighborhood revitalization efforts in targeted areas by:
 - Providing loans/grants for construction or rehabilitation of four community/commercial facilities.
 - 2. Supporting the creation of 2,000 jobs through funding of construction projects.
 - 3. Supporting neighborhood-based activities that provide:
 - A. Direct technical assistance to 300 small businesses.
 - B. Job training and support services for 150 persons linked to our development investments.
 - C. Housing counseling for crisis and for opportunities, including homeowner ship, to 4,000 households.
- DHCD will improve the reliability of information by establishing a communications system that includes:

- A review of all Standard Language Agreements (SLA) and Memorandum of Understandings (MOU) between DHCD and central support agencies.
- Establishment of quarterly information sessions with all employees regarding agency finances and performance.
- Creation and maintenance of an intranet that meets the needs of the department and complies with Office of Chief Technology Officer (OCTO) standards.
- DHCD will recruit and retain a well-trained workforce to meet customer expectations and needs by:
 - Continuing agency-wide training initiatives.
 - 2. Reviewing and updating 33 percent of job descriptions (annually).
 - 3. Implementing 70 percent of employee Individual Development Plans (IDPs).

How the Money is Allocated

Tables DB0-2 and 3 show the FY 2004 proposed budget for the agency at the Comptroller Source Group level (Object Class level) and FTEs by fund type.

Table DB0-2

FY 2004 Proposed Operating Budget, by Comptroller Source Group

(dollars in thousands)

	Actual FY 2001	Actual FY 2002	Approved FY 2003	Proposed FY 2004	Change from FY 2003	Percent Change
11 Regular Pay - Cont Full Time	6,149	6,588	7,869	7,525	-344	-4.4
12 Regular Pay - Other	93	124	199	257	58	29.2
13 Additional Gross Pay	255	-14	137	104	-33	-24.0
14 Fringe Benefits - Curr Personnel	935	975	1,084	1,158	74	6.9
15 Overtime Pay	0	34	0	33	33	100.0
Subtotal Personal Services (PS)	7,432	7,706	9,289	9,078	-211	-2.3
20 Cumpling and Materials	F0	73	111	110	7	0.1
20 Supplies and Materials	59			118	,	6.1
30 Energy, Comm. and Bldg Rentals	24	18	42	0	-42	-100.0
31 Telephone, Telegraph, Telegram, Etc	84	67	173	155	-18	-10.3
32 Rentals - Land and Structures	1,274	1,373	1,509	1,608	99	6.5
33 Janitorial Services	0	0	88	0	-88	-100.0
34 Security Services	0	76	0	85	85	100.0
40 Other Services and Charges	261	1,623	3,839	1,606	-2,233	-58.2
41 Contractual Services - Other	4,600	3,767	2,977	5,573	2,596	87.2
50 Subsidies and Transfers	40,006	53,028	41,443	42,360	917	2.2
70 Equipment & Equipment Rental	159	287	242	131	-110	-45.7
Subtotal Nonpersonal Services (NPS)	46,468	60,313	50,423	51,635	1,212	2.4
Total Proposed Operating Budget	53,900	68,019	59,712	60,713	1,001	1.7

Table DB0-3

FY 2004 Full-Time Equivalent Employment Levels

		l		Change	I
Actual EV 2001	Actual EV 2002	Approved	Proposed EV 2004	from	Percent Change
11 2001	11 2002	112003	112004	112003	Onange
8	16	12	6	-6	-50.0
8	16	12	6	-6	-50.0
89	93	125	125	0	0.0
89	93	125	125	0	0.0
97	108	137	131	-6	-4.4
	8 8 8 89 89	FY 2001 FY 2002 8 16 8 16 89 93 89 93	FY 2001 FY 2002 FY 2003 8 16 12 8 16 12 89 93 125 89 93 125	FY 2001 FY 2002 FY 2003 FY 2004 8 16 12 6 89 93 125 125 89 93 125 125	Actual FY 2001 Actual FY 2002 Approved FY 2003 Proposed FY 2004 from FY 2003 8 16 12 6 -6 8 16 12 6 -6 89 93 125 125 0 89 93 125 125 0

Gross Funds

The proposed budget is \$60,713,307, representing an increase of 1.7 percent from the approved FY 2003 budget of \$59,711,885. There are 131 total FTEs for the agency, a decrease of 6, or 4.4 percent, from FY 2003.

General Fund

Local Funds. The proposed budget is \$4,290,859, a decrease of \$1,109,145 from the FY 2003 approved budget of \$5,400,004. There are 6 FTEs funded by Local sources, which represents a decrease of 6 from FY 2003.

Changes from the FY 2003 approved budget are:

- An increase of \$16,601 to reflect fixed cost estimates provided by the Office of Finance and Resource Management.
- A decrease of \$1,123,350 in nonpersonal services reflecting gap-closing measures for FY 2004. Included in this reduction is \$757,000 from the Home Purchase Assistance Program (HPAP).

Special Purpose Revenue Funds. The proposed budget is \$15,162,000, an increase of \$5,800,000 from the FY 2003 approved budget of \$9,362,000. There are 0 FTEs funded by Special Purpose sources, representing no change from FY 2003.

Changes from the FY 2003 approved budget are:

 An increase of \$5,800,000 in the Housing Production Trust Fund for expanded development of affordable housing.

Federal Funds

Federal Payments. The proposed Federal Payment is \$0, a decrease of \$2,781,800 from the FY 2003 approved budget of \$2,781,800 as a result of a one-time payment received for the Potomac Southwest Waterfront Initiative.

Federal Grants. The proposed budget is \$41,260,448, a decrease of \$907,633, from the FY 2003 approved budget of \$42,168,081. There are 125 FTEs funded by Federal sources, which represents no change from FY 2003.

Changes from the FY 2003 approved budget are:

- An increase of \$78,448 to reflect fixed cost estimates provided by the Office of Finance and Resource Management.
- A decrease of \$986,081 to reflect a reduction in funding from the Community Development Block Grant (CDBG) program.

Programs

The Department of Housing and Community Development is committed to the following programs:

Homeownership and Home Rehabilitation Assistance

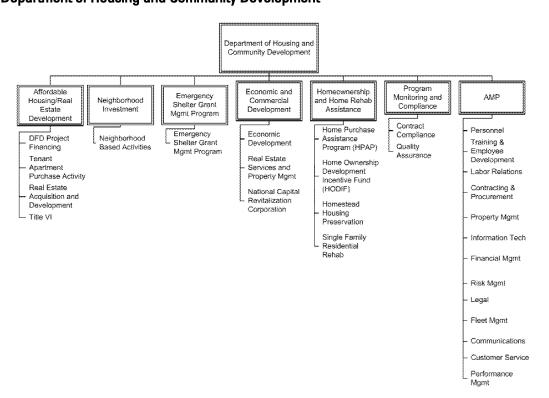
	FY 2003*	FY 2004	_
Budget	\$13,905,602	\$14,670,143	_
FTEs	-	14	

* FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The Homeownership and Home Rehabilitation Assistance program primarily supports the Citywide Strategic Priority area of Promoting Economic Development. The purpose of the program is to provide financial assistance for low and moderate-income households for the purpose of first-time home purchase and/or home rehabilitation and preservation. Key activities of the program include:

- Home Purchase Assistance Program (HPAP)
 This activity provides down payment and closing cost assistance to low and moderate income District residents so they can become first-time homebuyers in the District of Columbia.
- Single Family Residential Rehabilitation -This activity provides rehabilitation loans and grants to income-qualified owner-occupant D.C. residents to preserve homeownership in the District.
- Homestead Housing Preservation This activity provides single and multi-family tax delinquent properties for non-profit redevelopers and income-qualified D.C. residents to increase the number of affordable units, pro-

Figure DB0-1 **Department of Housing and Community Development**



viding additional opportunities for home ownership.

 HODIF - This activity provides grants to non-profit housing providers so they can build or rehabilitate homeowner units.

Key initiatives associated with the Homeownership and Home Rehabilitation Assistance program are:

- Expanding opportunities for D.C. employees to achieve home ownership.
- Focusing single-family rehabilitation efforts in the Mayor's designated target areas.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 1:Homeownership and home rehabilitation assistance

Citywide Strategic Priority Area(s): Promoting Economic Development Manager(s): Robert Mulderig, Deputy Director for Residential & Community Services Supervisor(s): Stanley Jackson, Director

Measure 1.1: Number of Home Purchase Assistance Program (HPAP) first-time homeowner loans awarded

HSCAI Year			
	2004	2005	
Target	240	240	
Actual	-	-	

Measure 1.2: Number of single-family units funded through rehabilitation loans

	Fiscal Year		
	2004	2005	
Target	35	35	
Actual	_	_	

Note: Implementation of the HUD Lead-Based Paint Rule will impact all rehab projects by increasing costs, timetables and contractor requirements. Measure reductions may become necessary.

Measure 1.3: Number of vacant/tax-delinquent properties sold to first-time homebuyers in the Homestead program

-	Fiscal Year		
	2004	2005	
Target	5	5	
Actual	-	-	

Measure 1.4: Number of affordable homeowner units produced through the HODIF program

•	Fiscal Year			
	2004	2005		
Target	10	10		
Actual	-	-		

Note: The program is being revamped with an up-front incentive and a per unit subsidy increase to better meet market conditions. This subsidy increase of more than \$3,000 will reduce the number of units that can be supported.

Neighborhood Investment

	FY 2003*	FY 2004	
Budget	\$7,371,209	\$8,128,079	
FTEs	=	11	

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The Neighborhood Investment program primarily supports the Citywide Strategic Priority area of Promoting Economic Development. The purpose of the program is to provide funding to neighborhood-based entities so they can provide: (1) technical and commercial development assistance to businesses; and (2) housing counseling, economic opportunities, and neighborhood services to income-qualified residents. This program includes only one activity, Neighborhood Based Activities which provides the purpose as outlined above.

Key initiatives associated with the Neighborhood Investment program are:

- Expansion of commercial/business development activities that provide maximum impact for strengthening neighborhood business climates.
- Development of more rigorous outcome measures for comprehensive housing counseling agencies.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 2: Neighborhood Investment

Citywide Strategic Priority Area(s): Promoting Economic Development

Manager(s): Robert Mulderig, Deputy Director for Residential & Community Services; Lamont Lee, Manager Community Services Program

Supervisor(s): Stanley Jackson, Director

Measure 2.1: Number of neighborhood businesses provided with technical support through NDAP-funded community-based programs

	2004	2005	
Target	300	300	
Actual	-	-	

Note Measure 3.1 previously appeared as Measure 3.3.

Measure 2.2: Number of households provided with housing opportunity counseling, including homeownership counseling

Fiscal Year			
	2004	2005	
Target	4000	8000	
Actual	-	-	

Note: Measure 3.2 previously appeared as Measure 1.4.

Measure 2.3: Number of District residents provided with job training through NDAP-funded community-based programs

		cal Year
	2004	2005
Target	150	150
Actual	-	-

Note: Measure 3.3 previously appeared as Measure 3.2.

Affordable Housing/Real estate Development

	FY 2003*	FY 2004
Budget	\$25,752,101	\$24,837,726
FTEs	-	30

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The Affordable Housing/Real Estate Development program primarily supports the Citywide Strategic Priority area of Promoting Economic Development. The purpose of the program is to provide financial resources to compliment those available in the private sector to developers and tenant associations in order to build and rehabilitate community infrastructure and provide quality and affordable rental and homeownership housing. Key activities of the program include:

- Development Finance Division (DFD)
 Project Funding This activity provides financing and regulatory oversight to non-profit and for-profit developers so they can develop properties as affordable ownership and rental units and neighborhood community/commercial facilities.
- Tenant Apartment Purchase This activity provides contractor and tenant association funding, contract management, property management and training services to tenant associations and low to moderate income families so they can be prepared to become owners of their buildings.
- Real Estate Acquisition and Disposition -This activity provides disposition management of District-owned parcels for development.
- Title VI This activity transfers funds to the office of tax and revenue to fund tax credits authored under title VI of the housing act of 2002.

Key initiatives associated with the Affordable Housing/Real Estate Development program are:

- Use of a competitive Notice of Funding Availability/Request for Proposals (NOFA/RFP) process to select development projects for targeted funding.
- Provide technical assistance and training to tenants to enable them to become homeowners.
- Provide management assistance to tenants with their ownership units.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 3: Affordable Housing/Real Estate Development

Citywide Strategic Priority Area(s): Promoting Economic Development Manager(s): Lawrence Cager, Deputy Director

for Development Finance

Supervisor(s): Stanley Jackson, Director

Measure 3.1: Percent of available funds committed and 100% of available funds spent within fiscal year

i ibuai i dai		cai i cai	
	2004	2005	
Target	100	100	
Actual	=	-	

Measure 3.2: Number of affordable rehabilitated multifamily units funded through construction assistance loans

Hscal Year		
	2004	2005
Target	1308	1308
Actual	-	-

Measure 3.3: Number of new single-family and multifamily units funded through construction assistance loans made in fiscal year

	Fiscal Year		
	2004	2005	
Target	200	200	
Actual	-	-	

Measure 3.4: Number of rental units assisted in conversion to condominium or cooperative homeownership

	HSCAI Year		
	2004	2005	
Target	200	200	
Actual	-	-	

Emergency Shelter Grant Management

	FY 2003*	FY 2004	
Budget	\$809,250	\$828,000	
FTEs	-	0	

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The Emergency Shelter Grant (ESG) Management program primarily supports the Citywide Strategic Priority areas of Promoting Economic Development, Strengthening Children, Youth, Family and Elders, and Making Government Work. The purpose of the program is to provide oversight, funding and compliance monitoring services to Community Partnership for the Prevention of Homelessness in order to prevent homelessness and enable individuals and families to move toward independent living.

This program includes a variety of activities as negotiated in the annual grant-year process with the Office of the Deputy Mayor for Children, Youth, Families and Elders and with the Community Partnership for the Prevention of Homelessness. The Deputy Mayor's Office provides ESG grant administration and the Partnership expends the funds for services. DHCD provides technical support on grant administration to the Office of the Deputy Mayor. Agreed-upon activities for FY 2003 – FY 2004 include: emergency grants to prevent evictions, support for a shelter to accommodate 45 families and rehabilitation of 300 shelter beds.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 4: Emergency Shelter Grant Management

Citywide Strategic Priority Area(s): Promoting Economic Development; Strengthening Children, Youth, Families, and Elders Manager(s): Lawrence Cager, Deputy Director for Development Finance Supervisor(s): Stanley Jackson, Director

Measure 4.1: Percent of ESG funds appropriately spent within 2 years of receipt

•	Fis	cal Year	
	2004	2005	
Target	100	100	
Actual	-	-	

Note: Administered by Office of Deputy Mayor of Children, Youth, Families and Elders. Measures set each year in negotiations. Grant year and fiscal year are not the same. Measures for FY 2003 are: eviction-prevention grants, families assisted through shelter support, and shelter beds rehabilitated.

Economic and Commercial Development

	FY 2003*	FY 2004
Budget	\$2,987,583	\$2,140,283
FTEs	-	2

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The Economic and Commercial Development program primarily supports the Citywide Strategic Priority area of Promoting Economic Development. The purpose of the program is to provide commercial funding to business entities and real estate services on behalf of potential developers in order to promote economic investment in neighborhoods. Key activities of the program include:

- Economic Development This activity provides HUD Section 108 loans and micro business loans to small businesses and commercial developers in order to create jobs, neighborhood retail/service opportunities and business financial support.
- Real Estate Services and Property Management - The purpose of this activity is to provide appraisals, title searches and property management services.
- NCRC this activity transfers funds to the NCRC as authorized under an inter-agency agreement.

Key initiatives associated with the Economic and Commercial Development Program are:

- Create linkage opportunities for economic and commercial development as a component of comprehensive community development.
- Integrate small business activities and commercial façade projects into broader community development efforts.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 5: Economic and Commercial Development

Citywide Strategic Priority Area(s): Promoting Economic Development Manager(s): Lawrence Cager, Deputy Director for Development Finance; Laverne Law, Administrative Services Officer Supervisor(s): Stanley Jackson, Director

Measure 5.1: Number of businesses assisted (directly or through City First Bank or HSCDC)

Fiscal Year			
	2004	2005	
Target	5	5	
Actual	-	-	

Measure 5.2: Percent of properties in inventory where maintenance is performed on schedule Hscal Year

Fiscal Year			
	2004	2005	
Target	100	100	
Actual	-	-	

Monitoring and Compliance

	FY 2003*	FY 2004	_
Budget	\$652,684	\$1,043,330	_
FTEs	-	11	

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The Monitoring and Compliance program primarily supports the Citywide Strategic Priority area of Making Government Work. The purpose of the program is to provide oversight of DHCD programs and projects in order to ensure compliance and overall effectiveness of operations. Key activities of the program include:

- Contract Compliance This activity provides oversight and monitoring services of DHCD projects to ensure the department's use of project funds fully complies with HUD and District regulations.
- Quality Assurance This activity provides program review and performance evaluation to DHCD and contractors so they can operate in full compliance of regulations in the most effective and efficient manner possible.

Key initiatives associated with the Program Monitoring and Compliance program are:

- Provide contract compliance training for project managers.
- Develop and implement a compliance program for the federal HOME program.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 6: Monitoring and Compliance

Citywide Strategic Priority Area(s): Making
Government Work

May 1977(1): Wilson Marshins Director O

Manager(s): Wilma Matthias, Director, Office of Program Monitoring

Supervisor(s): Stanley Jackson, Director

Measure 6.1: Percent of accepted requests for environmental reviews fulfilled within 45 days

	Hscal Year		
	2004	2005	
Target	80	80	
Actual	-	-	

Measure 6.2: Percent reduction of CAFR, A133 and HUD findings (DHCD & Contractors)

	Fiscal Year		
	2004	2005	
Target	50	50	
Actual	-	-	

Agency Management

	FY 2003*	FY 2004	
Budget	\$8,233,456	\$9,065,746	
FTEs	=	63	

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The purpose of the Agency Management program is to provide the operational support to the agency so they have the necessary tools to achieve operational and programmatic results. This program is standard for all Performance-Based Budgeting agencies. More information about the Agency Management program can be found in the Strategic Budgeting chapter.

Key Result Measures

Program 7: Agency Management

Citywide Strategic Priority Area(s): Making Government Work

Manager(s): Stanley Jackson, Director; Robert Trent, Chief of Staff; Paul Savage, Deputy Director, Strategy and Communication; Versie Smith, Director, Human Resources Division

Supervisor(s): Stanley Jackson, Director

Measure 7.1: Dollars saved by agency-based labor management partnership project(s)

	HS	ical Year		
	2004	2005		
Target	-	-		
Actual	-	-		

Note: Agencies are establishing their cost-saving projects during the second-third quarters of FY 2003.

Measure 7.2: Percent of DHCD activities with longrange IT plans

	Fiscal Year		
	2004	2005	
Target	95	95	
Actual	-	-	

Measure 7.3: Percent variance of estimate to actual expenditure (over/under)

HSCal Year			
	2004	2005	
Target	5	5	
Actual	-	-	

Measure 7.4: Percent reduction of employee lost workday injury cases OP-wide as compared to FY 2003 baseline data (baseline data will be compiled during the fiscal year)

-	Fiscal Year	
	2004	2005
Target	-10	-10
Actual	-	-

Measure 7.5: Rating of 4-5 on all four telephone service quality criteria: 1) Courtesy, 2) Knowledge, 3) Etiquette and 4) Overall Impression

	Fiscal Year		
	2004	2005	
Target	4	4	
Actual	-	-	

Measure 7.6: Percent of Key Result Measures achieved

HSCai Year			
	2004	2005	
Target	70	70	
Actual	-	-	